



SERVICES & PROJECT HIGHLIGHTS

- Facilitated a set of high level detailed stakeholder interviews designed to identify service needs and communications issues.
- Development of detailed process maps
- Performance of diagnostics on procedures and processes with recommendations for improvement
- Assessment/overview of Facility Management reorganization plans and strategies.
- Development of highlighted observations for use in executive management presentation on “the state of space” at Amgen.

RESULTS

Reduced impact of moves and changes on business and manufacturing operations

Improved employee efficiency

Identification of impact poor space management was having on business unit effectiveness